

Bus Service Operator Grant 2024/25

SECTION A: BACKGROUND AND CONTACTS

Q1. What is your local transport authority name?

Wokingham District Council

Q2. Name of the reporting officer:

Rebecca Brooks

Q3. Contact phone number of the reporting officer: *

0778 382 8221

Q4. Email address of the reporting officer: *

Rebecca.Brooks@wokingham.gov.uk

SECTION B: TENDERED BUS NETWORK

Q5. What have you used the BSOG funds for? Please exclude any other funding provided through the local authority.

If there has been no spend on a particular element, please enter 0.

	£
A. Maintaining current tendered services	111461
B. Increasing level of tendered services	0
C. Investing in alternative services (e.g. community transport, taxi buses)	0
D. Investing in supporting bus infrastructure provision	0
E. Other - Bus	0
F. Non Bus	0
Total	
Please enter total	111461

Q6. If you provided an amount for A, B or C in Q5, did you place specific requirements on operators as a condition of payment (for example, setting a minimum standard of emissions requirement which needed to be met)?

Yes

If yes, please provide details:

All of our contracts require Euro 5 engines or better.

Q8. Please provide details of which parts of your existing bus service you would not be able to deliver without the financial assistance from BSOG.

If you did not spend any of your BSOG on maintaining current tendered services, please enter N/A. *

We would have to reduce our town contracts to fit within a reduced budget. Given the sum we receive it is likely to result in no early morning and late evening journeys from our residential areas and the station.

Q9. If you have used BSOG to increase the level of tendered services, please indicate how this has been spent.

If you would like to provide additional information on any of your answers, please do so here:

We have received BSOG at this level for a number of years. We assumed this amount would be available when tendering service, but have clauses in the contract which would allow us to reduce / increase the service should funding levels change.

Q10. Please provide an estimate of the number of tendered routes supported by BSOG in your LA.

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Q11. In addition to BSOG did your transport authority spend other financial resources on supporting bus services?

Yes

If yes, please state the amount spent:

£1,730,214

Q12. If you answered yes to question 11, please explain how money over and above BSOG was spent.

If there has been no spend on a particular element, please enter 0.

	£
A. Maintaining current tendered services	£1,632,414
B. Increasing level of tendered services	0
C. Investing in alternative services (e.g. community transport, taxi buses)	0
D. Community transport run under a section 19 permit	£97,800
E. Network redesign/reconfiguration	0
F. Bus stops/shelters	0
G. Bus lanes	0
H. Real time journey information	0
I. Other	0
Total:	
Please enter total here:	£1,730,214

Q13. Did you spend all of your allocated BSOG 2024/25 grant? *

Yes

Section C: Additional Survey Questions

Q14. Do you measure outcomes that have resulted from your use of BSOG?

Yes

Q15. If yes, what measurable outcomes have resulted from your use of LA BSOG? (Increased patronage, reduced journey times, improved reliability, modal shift, emissions reductions etc.)

We receive monthly returns with our invoices which include number of passenger trips by adults, children, concessions. Reliability and lost mileage along with any reasons why for lost mileage.

Q16. How have you ensured value for money in the use of BSOG funding? (Competitive tendering, performance-based contracts, partnership arrangements etc.)

It is part of our tendered contracts so competitive tendering

Q17. How have local bus operators been involved in decisions about the use of BSOG funding in your area?

No involvement

Q18. How does your use of BSOG align with your Local Transport Plan objectives or Bus Service Improvement Plan (BSIP; if in reception of BSIP)?

Please note for question 17 i've said no involvement because once the contracts are let, the BSOG is allocated to the contract for the contract term. However, prior to tendering all operators in the borough are involved in a network review whereby they can give their views on what routes are tendered and the areas served. We have on-going discussions through the EP board and operator meetings about all routes in the borough.

Q19. Are there any specific barriers preventing you from using BSOG more effectively or innovatively?

no

Q20. Has BSOG funding helped you support services that benefit areas with high levels of deprivation or poor public transport accessibility?

Yes